



City of Seattle

Seattle Police Department
May 16, 2019

Dear Terina,

I am writing today to express my profound appreciation to you for presenting about the complex issues surrounding hoarding to the King County Elder Abuse Council on Tuesday May 14th.

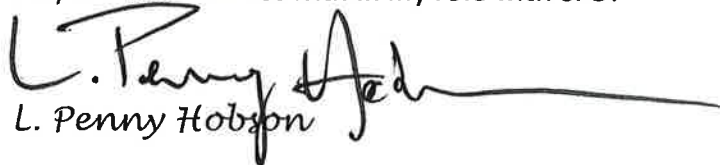
As you know from the introductions that were made prior to you beginning your presentation, the Council is comprised of a wide range of professionals involved in elder care and elder abuse issues and services. From attorneys, to social workers, to law enforcement, to APS investigators, to victim advocates—your audience was a smart, experienced and skillful group. All of the Council members attend, (and often present at), frequent trainings.

I am absolutely certain that every single one of us learned from you that day.

Your deep understanding of hoarding issues, your ability to discuss the complex emotional and behavioral aspects involved in hoarding behavior and the compassion and care that you bring to your work were all evident. Your clear and organized style of presenting combined with your natural warmth and humor made your presentation both enjoyable and extremely valuable. A number of the attendees approached me after your presentation, or have contacted me since, to say that your presentation was very helpful and one of the best trainings they have attended.

Thank you so much Terina for making yourself available to the Council. Thank you for following up with the written materials you sent me—I will see that they are distributed to the Council members. Thank you most of all for leaving us all a little smarter and a little better at the work that we do. I am so grateful.

Take care and please feel free to reach out to me at any time if you are aware of a situation I may be able to assist with in my role with SPD.


L. Penny Hobson

Elder Advocate

Elder Crimes Unit

Seattle Police Department

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